



PORT OF GUAM
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Lourdes A. Leon Guerrero
Governor of Guam
Joshua F. Tenorio
Lieutenant Governor

December 17, 2020

MEMORANDUM

TO: All Marina Tenants & Users
FROM: Rory J. Respicio, General Manager
SUBJECT: Marina User E-Outreach

Buenas! To better serve our Marina tenants and users as well as the Island's recreational, sustenance, and commercial boating communities, the Port Authority of Guam ('Port') would like to conduct an electronic outreach initiative. While we would prefer to hold an in-person outreach session, the current situation with the pandemic prevents us from doing so.

We would like to hear from you about your thoughts and concerns related to your Marinas and that is why we are including a "User Survey" to hear from you. For this purpose, we respectfully ask that you complete the attached "User Survey" and send it along with any comments and/or concerns you may have to marinas@portofguam.com.

We also seek your help to revive the Marina Users Group, organized by and comprised of tenants and users, and are planning for meetings to take place in the very near future. We look forward to once again being able to hear directly from you on all matters relating to our operation and management of your small boat facilities.

In addition to the above, we have also set aside an area on our website specifically for the Marinas. A wealth of information about the marinas is now a click away at <https://www.portofguam.com/what-we-do/maritime-operation/marina-users-group>. You can just go to our website at www.portofguam.com and click on "Marina Users" at the top of the page and it will direct you to your new online home for all matters related to the Marinas. You can download a copy of the "User Survey" on the website as well.

Thank you so much for you input. If you have any questions or may require additional information, please contact the Port's Commercial Division at 477-5931 ext 481-484.

Enclosure: (User Survey)

**MARINA USER GROUP
SURVEY**

1 How long have you been utilizing Guam Marinas and how many days per week/month do you use it?

2 What are the strengths at the Marina(s)?

3 What are the weaknesses at the Marina(s)?

4 What are the most pressing needs for the Marina(s)?

5 What is your opinion of the fee structure currently in place?

6 If dock replacement, sheet piling, and other improvements are made, would you be willing to pay higher rates for:

Mooring:_____ Washdown Use:_____ Parking:_____ Dry docking:_____

How much is reasonable:

Mooring:_____ Washdown Use:_____ Parking:_____ Dry docking:_____

7 Do you support a fee based on use per head? This includes tourists parasailing, fishing charters, and water sports activities.

8 What do you think the Government of Guam should do to preserve fishing traditions of Guam?

9 Any other comments on Marina operations or management?

10 Rate our performance:

Poor Excellent
0 _____ 5 _____ 10