



**REQUEST FOR PROPOSAL (RFP) No. PAG-025-004
Website and Mobile App Development, Hosting and Consulting Services**

**AMENDMENT No. 1
Date: February 24, 2025**

ALL OFFERORS MUST ACKNOWLEDGE RECEIPT OF THIS AMENDMENT ON THE AREA PROVIDED BELOW AND RETURN A COPY TO PAG PROCUREMENT OFFICE:

Fax: (671) 472-1439 or Email: pagprocurement@portofguam.com, Annie L.G. Sablan algsablan@portofguam.com, Steven Muna spmuna01@portofguam.com and Pia Castro pacastro@portofguam.com.

NOTICE TO OFFERORS: The RFP documents of the above-referenced project are hereby AMENDED TO INCLUDE the following as part of RFP documents:

- 1. Amendment to RFP 025-004. This Amendment No. 1 is hereby issued and establishes a new RFP submittal date from Wednesday, February 26, 2025 amended to now read RFP submittal date of Friday, February 28, 2025 at 4:00pm.**
- 2. This Amendment No. 1 is also issued to address certain sections in the RFP packet where the word "EMAIL" appears. This Amendment No 1 amends the following sections of the RFP packet: Section III. Scope of Service, Item #2, paragraph C and D in this section where the word "email platform" appears, it is amended to now read "Website and Mobile APP" Platforms.**

*******NOTHING FOLLOWS*****
* * * END OF AMENDMENT No. 1 * * ***

Issued by:

**RORY J. RESPICIO
General Manager**

Acknowledgement Receipt

COMPANY NAME: _____

AUTHORIZED SIGNATURE: _____

PRINT NAME: _____

Date: _____ **Time:** _____



PORT OF GUAM
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Lourdes A. Leon Guerrero
Governor of Guam
Joshua F. Tenorio
Lieutenant Governor

February 24, 2024

Request for Proposal RFP-PAG-025-004

ADDENDUM NO. 1

ALL PROPOSERS MUST ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON AREA PROVIDED BELOW AND RETURN COPY TO PAG PROCUREMENT OFFICE:

Email: pagprocurement@portofguam.com, spmuna01@portofguam.com, pacastro@portofguam.com and algsablan@portofguam.com, or Fax: (671) 472-1439

NOTICE TO OFFERORS: The RFP Documents of the above referenced project are hereby included into the RFP packet and attached is the following for your review:

- 1. Questions, Concerns and Responses to RFP-PAG-025-004 Website and Mobile App Development, Hosting and Consulting Service**

***** END OF ADDENDUM NO. 1*****

Issued by:

RORY J. RESPICIO
General Manager

ACKNOWLEDGEMENT

NAME: _____

COMPANY: _____

DATE/TIME: _____

The questions are as follows:

- **SEE PAG RESPONSES IN RED**

****Section III. Scope of Service, Item #2, paragraph C and D****

****Paragraph C:****

List and describe the email platform your company offers, including the number of years of service it has provided.

1. **Question:** - Is email service required to be provided as part of the Web and or Mobile APP, Hosting, and Consulting Services?

No, e-mail service is not required. However, due to the Website and Mobile App sharing the same domain with email, pointers to each other and vice versa are needed. The response PAG is looking for is to "Describe the Website & Mobile App services the company offers". **PLEASE SEE AMENDMENT NO. 1**

****Paragraph D:****

List the local company and government agencies that currently use the email platform being offered.

2. **Question:** - Please provide more detailed information regarding the email service requirement. E-mail service is not required. The response PAG is looking for is to "List the local company and government agencies that uses the Website and Mobile App services being offered". **PLEASE SEE AMENDMENT NO. 1**

****Section III. Scope of Service, Item #4, Web Development, Mobile Web App Development, and PAG Web Site Integration****

Work Guidelines & Specifications - The MWA Designed by the Successful Candidate Must Meet the Following Criteria:

****Paragraph W:****

The MWA must offer Mass Short Message Service (SMS) texting, an Online Payment System, Live Chat, Digital forms with signature capability, and a Virtual Assistant - Bot- that allows a request for appointment(s), schedule-drop-offs, and more using Artificial Intelligence (AI) technology.

3. **Question:**- Please provide a more detailed list and objectives for these features. The PAG wanted to make sure that all listed features & services can be provided by the vendor. Detailed list and objectives will be discussed later.

****Paragraph Z:****

The provider must have done business with the Government of Guam for three (3) years or more.

****Must Have Performed Website Development Services for No Less Than Three Government Agencies****

4. **Question/Clarification** - We are seeking clarification on whether website development services for no less than three government agencies in Guam disqualify us from consideration. Alternatively, does experience in system design, development, and implementation for other government agencies in Guam count as equivalent experience? **PAG will stick to a minimum of 3 years or more government Website & Mobile App development experience.**

5. **Clarification**- Specifically, we would appreciate clarification about the term "Mobile App." When you mentioned "Mobile App," deployed through app stores, did you mean Progressive Web Apps? There is ambiguity in your description of a mobile web application deployable to an app store. This is only possible if a Progressive Web App strategy is employed.

The vendor must be able to provide or develop for PAG a native app or progressive web-app as needed by the port, and the app must be available for download from apple store and google play store / marketplace.

We would also like to request a time extension for proposal submission, from February 26, 2025, to March 5, 2025.

Due to the PAG current contract expiring at the end of March, February 28 is the latest we could extend. PLEASE SEE AMENDMENT NO.1

*******NOTHING FOLLOWS*******