



**PORT OF GUAM**  
*ATURIDAT I PUETTON GUAHAN*  
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Website: [www.portguam.com](http://www.portguam.com)



**Lourdes A. Leon Guerrero**  
Governor of Guam  
**Joshua F. Tenorio**  
Lieutenant Governor

IFB-PAG-001-25

E-mail Service for the Port Authority of Guam  
Questions and Responses No. 2  
January 8, 2025

NOTHING IN THIS DOCUMENT CHANGES ANYTHING IN THE INVITATION FOR BID UNLESS THROUGH AN OFFICIAL AMENDMENT.

Follow up questions submitted by Quantum Technology Group on January 7, 2025

- Question #1:** Regarding the current e-mail system "Zimbra"
- a. Is Zimbra hosted locally by PAG?
  - b. Does PAG provide system administrative services for Zimbra?
  - c. What version of Zimbra is in place?
  - d. Does PAG's Zimbra have shared mailboxes?
  - e. Does PAG's Zimbra have shared folders?
  - f. How much data (GB) will need to be moved?
  - g. Beyond email, calendar, and contacts, what other types of information does PAG expect to be migrated by the vendor to the SMART email system or web-based productivity applications
- PAG's Response:**
- a. No, it is hosted by our current vendor
  - b. PAG handles the creation, deletion, modification and password management of accounts and distribution lists. All other services are handled by the vendor
  - c. Version 9.0.0\_GA\_4718 (build 20241203044225)
  - d. Yes
  - e. Yes
  - f. Up to 9 TB
  - g. Please refer to the specifications in the IFB
- Question #2:** Regarding question 26- portofguam.com and portguam.com
- a. Is it the intent to eventually have both portofguam.com and portguam.com point to the new email system?
- PAG's Response:**
- a. portofguam.com will forward messages to portguam.com during the parallel run.
- Question #3:**
- a. Does PAG expect real-time messaging, chat, web conferencing to be part of the web productivity tools?

b. Will portguam.com or portofguam.com be the primary domain for the web-based productivity applications?

PAG's Response: a. Yes, as expected under both basic and enhanced web-productivity tools.  
b. portguam.com will be the primary domain.

Question #4: Please clarify how the bid bond should be calculated:  
a. Based on the account setup charges?  
b. Should it also include the MRC for 3 years?

PAG's Response: Bid bond shall be 15% of the extended price grand total of all line items bid.  
Extended Price of 1.0+1.1+2.0+2.1= Total of extended price X 15%= Required Bid Security.



Rory J. Respicio  
General Manager

ACKNOWLEDGEMENT	
NAME:	_____
COMPANY:	_____
DATE/TIME:	_____