

BOARD OF DIRECTORS

Dorothy P. Harris, Chairperson

Conchita S.N. Taitano, Vice Chairperson

Fe R. Valencia-Ovalles, Board Secretary

Mark B. Mendiola, Board Member



Resolution No. 2025-26

**RELATIVE TO RECOGNIZING AND APPRECIATING ORACLE
ADVANCED CUSTOMER SERVICES FOR THEIR FIVE-YEAR
PARTNERSHIP WITH THE PORT AUTHORITY OF GUAM.**

**BE IT RESOLVED BY BOARD OF DIRECTORS OF THE JOSE D. LEON GUERRERO
COMMERCIAL PORT:**

WHEREAS, Oracle Advanced Customer Services has been a dedicated and strategic partner to the Port Authority of Guam for the past five years; and

WHEREAS, the partnership has fostered innovation, reliability, and continuous improvement in the Port's digital infrastructure and customer service initiatives; and

WHEREAS, in undertaking a comprehensive initiative to modernize operational, technological, and digital infrastructure, the Port Authority has benefited greatly from the pivotal role of Oracle Advanced Customer Services, which has delivered expert guidance and support across a broad range of critical components; and

WHEREAS, these components include module functional support and continuous improvement projects related to Finance, Payroll, Job Costing, Human Resources, and Procurement; Oracle E1 (EnterpriseOne) program development, and cybersecurity—among others—have significantly enhanced the Port Authority's infrastructure, resulting in a more sophisticated, modernized, and efficient organization; and

WHEREAS, Oracle's partnership has empowered the Port Authority to adopt cutting-edge technologies, streamline operations, and ensure robust data security in an increasingly digital landscape;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Port Authority of Guam formally recognizes and commends Oracle Advanced Customer Services for their outstanding contributions and steadfast partnership to the Port Authority's advancement and continued success; and

BE IT FURTHER RESOLVED, that the Chairperson certify to, and the Secretary attest to, the adoption hereof, and that a copy of this resolution be transmitted to Oracle Advanced Customer Services as a symbol of the Port Authority's gratitude and recognition of their continued support.

**PASSED AND ADOPTED UNANIMOUSLY BY THE BOARD OF
DIRECTORS THIS 14th DAY OF JULY, 2025.**

DOROTHY P. HARRIS
Chairperson, Board of Directors
Port Authority of Guam

FE R. VALENCIA-OVALLES
Secretary, Board of Directors
Port Authority of Guam

